

Attorney's Docket No. 042390.P9765

PatentAmend A
#8
T-D.
10/07/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:)
Anderson, et al) Examiner: Jaroenchonwanit, Bunjob
Serial No. 09/865,919) Art Unit: 2141
Filed: June 24, 2001)
For: METHOD AND APPARATUS)
FOR MESSAGE ESCALATION)
BY DIGITAL ASSISTANTS)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

Dear Sir:

In response to the Office Action mailed May 23, 2003, Applicant respectfully requests the Examiner to enter the following amendments and to consider the following remarks:

10/08/2003 TDADE1 00000001 022666 09865919
01 FC:1252 410.00 DA